



**THE
TRAFFORD
CRICKET
CENTRE**



Old Trafford

VACANCY

DUTY OFFICER (VARIABLE HOURS) – INDOOR CRICKET CENTRE

Rate of pay: NMW / NLW

The Trafford Cricket Centre is based at Lancashire County Cricket Club, Emirates Old Trafford in Manchester. We are one of the most famous, historic and prestigious International and County Cricket clubs with a reputation as world class cricketing and entertainment venue.

We are looking for enthusiastic individuals to come and join our existing Cricket Centre team where we provide cricket coaching and practice facilities for cricketers of all ages and abilities.

As a Duty Officer you will deliver exceptional customer service at all times, be the main contact on duty for our customers and liaise closely with our coaching staff to organise, set up and clear away equipment required for the sessions they deliver.

This role also involves a degree of manual handling tasks, opening & closing the building, first aid and fire warden duties. Full training will be provided.

Essential knowledge / experience:

- Leisure centre attendant / activity assistant, or similar customer-facing role
- Reliable & self-motivated
- Able to show initiative, multitask, prioritise and work to tight deadlines
- Very good organisational, time-management and customer service skills
- Ability to maintain a friendly, approachable & professional manner at all times
- Ability to quickly build excellent relationships with our cricket coaches, office staff and customers

Desirable knowledge / experience:

- Knowledge of cricket and sports coaching equipment
- Key-holder responsibilities
- First aid trained

The hours of work will vary between evenings and weekends and are subject to bookings, therefore you must be flexible with your availability. The post is also subject to an Enhanced DBS check.

If you feel you have the skills and qualities required then please send your CV with full details of your relevant experience and your availability for flexible shift work to humanresources@lccc.co.uk or HR at LCCC, Talbot Road, Emirates Old Trafford, Manchester, M16 0PX.

Lancashire County Cricket Club are an equal opportunities employer.

*The post holder will be required to cover a variety of shifts over 7 days, typically Monday to Friday between 5pm – 10pm and Saturday & Sunday between 9am – 10pm, although these may vary.